Infrastructure – Kander 100 International Service Team (IST) Positions	Description	Skills and Qualifications
	Infrastructure	
Maintenance Support	The Maintenance Support role is responsible for supporting and maintaining the Kander100 infrastructure and facilities. They will also assist in setting up all necessary infrastructure for the event. They will need to solve issues with our physical infrastructure and ensure that it is working well to ensure a smooth event. In addition, they will work closely with the Maintenance Manager and Assistant and the Grounds Manager. Responsibilities include: Ensure smooth operations of our event infrastructure - Follow the maintenance plan for the event - Maintenance and minor repairs of our equipment - Setup and maintain the tents put up for the event - Maintain relevant stock levels of all materials necessary for daily maintenance - Maintain safety, cleanliness, and order in the workshops (including managing tools and equipment) - Carry out maintenance and groundskeeping tasks.	Experience with general maintenance and building work. Ability to work independently and organize work efficiently. **Desirable:** Has previously been a member of the staff team at KISC. Formal/work qualification/experience relating to maintenance work. Holds a Driving License.
IT Support	The IT Support role is responsible for supporting and maintaining the Kander100 IT infrastructure. They will also assist in setting up all necessary infrastructure for the event. They will need to troubleshoot issues with hardware, software and other parts of the IT infrastructure and will need to adjust if needed to ensure that the IT runs smoothly. Responsibilities include: Ensure smooth operations of our IT infrastructure needed for the event - Troubleshoot issues with the network, computers, operating system and software and other IT equipment - Implement technical procedures to address problems and to minimize impact of issues - Educate users on how to effectively use the provided hardware and software and to resolve and prevent technical issues - Explain and provide solutions to our volunteers in non-technical and comprehensible terms - Repair or replace faulty hardware - helping with event stages, lighting and sound systems.	Experience in IT support or IT administration. Experience with Windows OS and Microsoft 365. Experience with setting up and supporting network infrastructure. Experience with troubleshooting hardware and software issues. Experience in setting up workstations. **Desirable:** Formal/work qualification/experience relating to IT Support. Experience with live streaming.